

TN eCampus– Frequently Asked Questions

Q: What is TN eCampus?

A: Columbia State has joined the Tennessee Board of Regents in a collaborative effort to offer the TN eCampus. All thirteen two-year community colleges deliver and award associate degrees, while the six TBR universities deliver and award bachelor and master degrees. Courses completed in the TN eCampus are entirely online and transferable among all participating institutions. Students choose the college or university (home school) for their admission, registration and degree award.

Q: Where do I find a list of TN eCampus courses?

A: This page lists all TN eCampus courses and associated syllabus: [Courses and Syllabi](#)

Q: How do I register for TN eCampus courses?

A: You register for TN eCampus classes the same way as you would register for any other Columbia State course. Go to www.ColumbiaState.edu and click on **MyCN**. Course sections are usually R01, R25, R50, R80. To avoid deletion of your classes, pay your fees and confirm by the scheduled deadline.

Q: What is the TN eCampus tuition?

A: Students pay the same tuition as on-ground courses plus an online fee. TN eCampus students pay for every credit hour regardless of full-time status.

Q: Can I use my financial aid to pay for TN eCampus classes?

A: Yes. You must complete the Student Participation Survey for each course that you are enrolled in during the first 14 days of the semester.

Q: Where do I buy my TN eCampus textbooks?

A: To order your textbooks go to [TN eCampus Bookstore](#) or visit Columbia State campus bookstore.

Q: Can I charge TN eCampus textbooks to my financial aid?

A: When buying your books through the [TN eCampus Textbooks](#) , you will need to use a credit or debit card. You may be reimbursed later in the semester when your financial aid fund becomes available. If buying books from Columbia State campus bookstore, textbooks may be charged to your Financial Aid.

Q: Where do I go to access TN eCampus courses?

A: Students access [TN eCampus classes](#) on the first day of classes. Follow the instructions to establish your username and password. Classes are available 24 hours a day, 7 days a week.

Q: How often should I log into my [TN eCampus](#) courses?

A: You will need to participate regularly as part of the overall learning experience; in fact, most students access their courses five to seven times each week.

Q: Can I use Columbia State computers to do my class work?

A: Columbia State computer labs are available on scheduled times. However, if your course requires specific computer programs, you will not be allowed to download any program on Columbia State computers. You will need to make your own arrangements.

Q: Where can I find a proctor for my [TN eCampus](#) exams?

A: Click on [Proctoring Information](#) and [Test Sites](#) for information on scheduling proctored tests.

Q: How can I ask for help if I am having problems understanding course material?

A: Students are encouraged to seek help early in the semester. [TN eCampus](#) students have access to all college resources plus live, free-of-charge [Smarthinking Tutoring](#) through TN eCampus.

Q: Who do I contact if I am having technical problems?

A: Technical support is available for [Helpdesk Resources](#), submitting a [Helpdesk Ticket](#), or for [Username and Password assistance](#).

Q: How does my instructor evaluate my progress?

A: Your instructor will evaluate course progress based on course assignments, quizzes and participation as described in the course syllabus. Your instructor may also monitor how many times you log on, your course navigation patterns, pages visited, and time spent reading course materials.

For additional information about the [TN eCampus](#) Programs and courses, send an email to: TNeCampus@ColumbiaState.edu or call 931.540.2619.

To access your course click on [Go To Class](#)